

Panoptic Technical FAQ'S

1. What do I check for when the unit is casting a shadow?

First make sure the lenses are clean and if this doesn't fix the problem check the lamp for a broken pin. The broken pin can allow the lamp to be out of position and cast a shadow making it look like there is debris on the lenses. If the lamp is fine and the lenses are clean the unit needs to come in for repair.

2. What do I check for if the aperture dial doesn't rotate or is hard to rotate?

Check the lamp for a broken pin this can prevent the aperture wheel from moving. If the lamp is fine the unit needs to come in for repair.