


Document Description: TSB – ProBp 3400 Software Release V1.04.00	Document Number: 20014440 Version: B
	
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Technical Service Bulletin


Product: ProBp 3400	Date: 2017-10-26
Subject: Software Release V1.04.00	
HW Version(s) Affected: All	SW Version(s) Affected: All
Serial Numbers Affected: All	Lot or Date Code Affected: N/A

Classification: As Needed
Distribution: <input checked="" type="checkbox"/> Customer Care <input checked="" type="checkbox"/> Product Service <input checked="" type="checkbox"/> Field Service <input type="checkbox"/> ASPs <input type="checkbox"/> Distributors <input type="checkbox"/> Customers <input type="checkbox"/> Company Confidential

Summary: ProBp 3400 software v1.04 was recently released to the production line. This software version contained some minor changes to boot up sequence/timing, it appears that there is too much of a time delay such that the watch dog timer is not being properly exercised and is timing out, which results in ProBP 3400 device shutting down. Component tolerance stack up allows many to pass, some to fail. Manufacturing has experienced a high level of fall out (over 25%) through the ProBP3400 ATE with this latest software version 1.04 release. The Production ATE has reverted to software version 1.03.05.

Please discontinue upgrading any and all Probp 3400 devices to software version 1.04 and revert current devices back to version 1.03.05. PartnerConnect deployment has been disabled so this will not be deployed.

Version	Sec, Pg, Para Changed	Change Made	Date Version Created	Version Created By (initials)
A	N/A	Initial Release	2017-02-08	KMG
B	Summary	Updated to discontinue use of 1.04 software	2017-10-26	KMG

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