


<b>Document Description:</b> VS100 SW V3.0.04.06 availability on WelchAllyn Website (URL)	<b>Document Number:</b> 80021946 <b>Version:</b> A
	
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## ***Customer Service Bulletin***

**Product:** SPOT VISION SCREENER **Date:** 2016-12-14

**Subject:** SW V3.0.04.06 availability on WelchAllyn website (URL)

<b>HW Version(s) Affected:</b> 30028	<b>SW Version(s) Affected:</b> All 3.0.xx.xx (below V3.0.04.06)
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<b>Serial Numbers Affected:</b> 15001 and above	<b>Lot or Date Code Affected:</b> n.a
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**Classification:** As Needed

**Distribution:**

<input checked="" type="checkbox"/> Customer Care	<input checked="" type="checkbox"/> Product Service	<input checked="" type="checkbox"/> Field Service
<input checked="" type="checkbox"/> ASPs	<input checked="" type="checkbox"/> Distributors	<input type="checkbox"/> Customers
<input type="checkbox"/> Company Confidential		

**Training Required:**  Yes  No

**Summary:** The Software version 3.0.04.06 was released in Oct 2016, as an overall maintenance release and addresses the following...


- a. **Code hardening**, to protect against cyber security threats
- b. **Enterprise wireless connectivity**, support for WPA2 EAP-PEAP allows for more robust/secure connectivity
- c. **Improved usability**, to lessen the occurrence of intermittent screen freezing
- d. **WiFi improvements**, to obtain IP address without system reboot
- e. **Printing improvements**, you can now print via USB when WiFi is enabled

This software update is for Spot Vision Screeners with a software version of **3.x or greater**

The previous method for a customer to have their device software upgraded to the newest version was for them to ship the unit to a Welch Allyn Service Center or ASP (Authorized Service Provider). This has proven to be costly and time consuming for the customer.

The Welch Allyn design team has addressed this by developing the Welch Allyn website which allows customers to access and download the software for them to upgrade their unit on their own with very simple instructions.

This CSB is to communicate Spot Vision Screener software V3.0.04.06 is now available on WelchAllyn website (URL) for customers to download and upgrade their devices.

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Note: This upgrade may be optional for customers not facing any of the device issues mentioned above. It is however recommended for customers to upgrade their device with the latest software version.

**Software update procedure:** Please follow the software update instructions at the website (URL) below to download the file and upgrade the Vision Screener.

Customers, Welch Allyn Service Center and ASP's can follow the software update instructions at the Website URL below to download and upgrade the Vision Screener.

<https://www.welchallyn.com/en/service-support/software-downloads/svs-spot-download.html>

Version	Sec, Pg, Para Changed	Change Made	Date Version Created	Version Created By (initials)
A	N/A	Initial Release	2016-12-14	SVK

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